



Press Release

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HR Knowledge, Inc. Reports Superior Client Satisfaction Survey Results

Over 92% of clients consider HR Knowledge to be a “trusted advisor”

Boston, MA, May 8, 2013 – HR Knowledge, Inc., a rapidly growing provider of payroll, benefits brokerage and HR consulting services to clients throughout New England, is pleased to announce the results of an independent client satisfaction survey which was completed in March 2013. The results show that more than 92% of the respondents were “loyal” or “satisfied” clients, consider HR Knowledge a “trusted business advisor,” and would recommend the company to others.

According to the report, HR Knowledge’s HR, payroll and benefits services were highly regarded, with nearly all facets of these service offerings viewed as “above average” or “outstanding.”

Similarly, HR Knowledge staff was viewed favorably by clients for the following attributes: professionalism, client focus, friendliness, responsiveness, knowledge & expertise, integrity, and empathy. Sample comments include: “They are incredibly responsive, no matter what kind of question we have...we’ve found their advice in every instance to be solid and practical.” “HR Knowledge is willing to work with you on an individual basis...they are always there when you need them and never treat even the smallest issues like a burden.”

When asked about the most pressing HR concerns, the majority of client responses focused on compliance and costs related to new health care laws and regulations.

The data, information, and opinions included in the client survey are the result of research conducted by independent research firm, LMC Group (www.lmcgroup.biz).

About HR Knowledge, Inc.

HR Knowledge, Inc. is an administrative services organization (ASO) that provides clients with integrated, affordable HR services including payroll, employee benefits, and human resources management. Supported by its signature “concierge client service,” HR Knowledge serves clients that lack the internal resources to address the vast array of complex HR issues, including among others, small- to mid-sized businesses, nonprofits, charter and private schools, and high tech companies. By partnering with HR Knowledge, organizations are able to better control capital costs, minimize legal risk, and operate more efficiently.

HR Knowledge is headquartered at 905B South Main Street, Suite 203, Mansfield, MA 02048, with a second office located at 890 Winter Street, Suite 208, Waltham, MA 02451. For more information, contact (508) 339-1300 or visit www.hrknowledge.com.